

# МАТЕМАТИЧНЕ ТА КОМП'ЮТЕРНЕ МОДЕЛЮВАННЯ

## MATHEMATICAL AND COMPUTER MODELING

### МАТЕМАТИЧЕСКОЕ И КОМПЬЮТЕРНОЕ МОДЕЛИРОВАНИЕ

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#### QUEUEING SYSTEMS WITH TIME LAG

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#### ABSTRACT

**Context.** In the queuing theory of a research of the G/G/1 systems are relevant because it is impossible to receive decisions for the average waiting time in queue in a final form in case of arbitrary laws of distributions of an input flow and service time. Therefore, the study of such systems for particular cases of input distributions is important. The problem of deriving solutions for the average waiting time in a queue in closed form for systems with distributions shifted to the right from the zero point is considered.

**Objective.** Getting solutions for the main characteristics of the systems – the average waiting time of requirements in the queue for queuing systems (QS) of type G/G/1 with shifted input distributions.

**Methods.** To solve this problem, we used the classical method of spectral decomposition of the solution of the Lindley integral equation. This method allows to obtaining a solution for the average waiting time for the systems under consideration in a closed form. The method of spectral decomposition of the solution of the Lindley integral equation plays an important role in the theory of systems G/G/1. For the practical application of the results obtained, the well-known method of moments of probability theory is used.

**Results.** For the first time, spectral expansions are obtained for the solution of the Lindley integral equation for systems with delay, which are used to derive formulas for the average waiting time in a queue in closed form. The paper presents the final studies for the remaining eight delay systems.

**Conclusions.** It is shown that in systems with delay, the average waiting time is less than in in the usual systems. The obtained formula for the average waiting time expands and complements the well-known queuing theory incomplete formula for the average waiting time for G/G/1 systems. This approach allows us to calculate the average latency for these systems in mathematical packages for a wide range of traffic parameters. In addition to the average waiting time, such an approach makes it possible to determine also moments of higher orders of waiting time. Given the fact that the packet delay variation (jitter) in telecommunications is defined as the spread of the waiting time from its average value, the jitter can be determined through the variance of the waiting time.

**KEYWORDS:** delayed system, shifted distributions, Laplace transform, Lindley integral equation, spectral decomposition method.

#### ABBREVIATIONS

LIE is a Lindley integral equation;

QS is a queuing system;

PDF is a probability distribution function.

#### NOMENCLATURE

$a(t)$  is a density function of the distribution of time between arrivals;

$A^*(s)$  is a Laplace transform of the function  $a(t)$ ;

$b(t)$  is a density function of the distribution of service time;

$B^*(s)$  is a Laplace transform of the function  $b(t)$ ;

$c_\lambda$  is a coefficient of variation of time between arrivals;

$c_\mu$  is a coefficient of variation of service time;

$E_2$  is a Erlang distribution of the second order;

$E_2^-$  is a shifted Erlang distribution of the second order;

$G$  is a arbitrary distribution law;

$H_2$  is a hyperexponential distribution of the second order;

$H_2^-$  is a shifted hyperexponential distribution of the second order;

$HE_2$  is a hypererlangian distribution of the second order;

$HE_2^-$  is a shifted hypererlangian distribution of the second order;

$M$  is a exponential distribution law;  
 $M^-$  is a shifted exponential distribution law;  
 $\bar{W}$  is a average waiting time in the queue;  
 $W^*(s)$  is a Laplace transform of waiting time density function;  
 $\lambda$  is a Erlang (exponential) distribution parameter for input flow;  
 $\lambda_1, \lambda_2$  are parameters of the hyperexponential (hypererlangian) distribution law of the input flow;  
 $\mu$  is a Erlang (exponential) distribution parameter for of service time;  
 $\mu_1, \mu_2$  are parameters of the hyperexponential (hypererlangian) distribution law of service time;  
 $\rho$  is a system load factor;  
 $\bar{\tau}_\lambda$  is a average time between arrivals;  
 $\bar{\tau}_\lambda^2$  is a second initial moment of time between arrivals;  
 $\bar{\tau}_\mu$  is a average service time;  
 $\bar{\tau}_\mu^2$  is a second initial moment of service time;  
 $\Phi_+(s)$  is a Laplace transform of the PDF of waiting time;  
 $\psi_+(s)$  is a first component of spectral decomposition;  
 $\psi_-(s)$  is a second component of spectral decomposition.

## INTRODUCTION

In the study of G/G/1 systems, an important role is played by the method of spectral decomposition of the solution of the Lindley integral equation (LIE) and most of the results in the queueing theory are obtained using this method. The most accessible this method with specific examples is described in the classic queueing theory [1].

This article is devoted to the analysis of QS with time lag, i.e. systems with input distributions shifted to the right from the zero point. The latest results on such systems are published in [2–7]. This article summarizes the research results for the remaining eight out of sixteen possible systems. In [2–7], as well as in previous works of the authors, it was shown that the average waiting time for a request in the queue in systems with time lag is less than in conventional systems with the same load factor. This is achieved due to the fact that the numerical characteristics  $c_\lambda$  and  $c_\mu$  decrease with the introduction of the delay parameter  $t_0 > 0$ . Thus, the operation of shifting the distribution law transforms Markov systems into non-Markov systems.

The results of works [2–7] together with [1] allowed to develop the method of spectral decomposition of the solution (LIE) for the study of systems  $HE_2^- / M^- / 1$ ,

$M^- / HE_2^- / 1$ ,  $H_2^- / E_2^- / 1$ ,  $E_2^- / HE_2^- / 1$ ,  $E_2^- / HE_2^- / 1$ ,  $HE_2^- / H_2^- / 1$ ,  $HE_2^- / E_2^- / 1$  и  $H_2^- / HE_2^- / 1$ . Hereinafter, the superscript “ $-$ ” will mean the operation of shifting the distribution law.

All the QS considered in the article, formed of the four most known shifted laws of distributions  $M^-$ ,  $E_2^-$ ,  $H_2^-$ ,  $HE_2^-$  are of type G/G/1.

In the queueing theory, the studies of G/G/ systems are relevant due to the fact that they are actively used in modern teletraffic theory, moreover, it is impossible to obtain solutions for such systems in the final form for the general case.

**The object of study** is the queueing systems type G/G/1.

**The subject of study** is the main characteristics of the systems – the average waiting time of requirements in the queue.

**The purpose of the work** is obtaining a solution for the average waiting time of requirements in the queue in closed form for the above-mentioned systems.

## 1 PROBLEM STATEMENT

The paper poses the problem of finding the solution of the average waiting time of claims in a queue in the queueing systems, formed by four distribution laws shifted to the right from the zero point:  $M^-$ ,  $E_2^-$ ,  $H_2^-$ ,  $HE_2^-$ . These four laws of distributions form  $4 \times 4 = 16$  different QS G/G/1. The results for the first eight QS are presented in [2].

When using the method of spectral decomposition of a LIE solution to determine the average waiting time, we will follow the approach and symbolism of the author of the classical queueing theory [1]. To solve the problem, it is necessary to find the law of waiting time distribution in the system through the spectral decomposition of the form:  $A^*(-s) \cdot B^*(s) - 1 = \psi_+(s) / \psi_-(s)$ , where  $\psi_+(s)$  and  $\psi_-(s)$  are some fractional rational functions of  $s$  that can be factorized. Functions  $\psi_+(s)$  and  $\psi_-(s)$  must satisfy special conditions according to [1], which are omitted here.

To solve this problem, it is first necessary to construct spectral expansions of the form  $A^*(-s) \cdot B^*(s) - 1 = \psi_+(s) / \psi_-(s)$  for these systems, considering special conditions in each case.

## 2 REVIEW OF THE LITERATURE

The method of spectral decomposition of the solution of the Lindley integral equation was first presented in detail in the classic queueing theory [1], and was subsequently used in many papers, including [8, 9, 13]. A different approach to solving Lindley's equation has been used in the Russian-language scientific literature. That work used factorization instead of the term "spectral

decomposition” and instead of the functions  $\psi_+(s)$  and  $\psi_-(s)$  it used factorization components  $\omega_+(z,t)$  and  $\omega_-(z,t)$  of the function  $1 - z \cdot \chi(t)$ , where  $\chi(t)$  is the characteristic function of a random variable  $\xi$  with an arbitrary distribution function  $C(t)$ , and  $z$  is any number from the interval  $(-1, 1)$ . This approach for obtaining end results for systems under consideration is less convenient than the approach described and illustrated with numerous examples in [1].

The practical application of the method of spectral decomposition of the LIE solution for the study of systems with different input distributions is shown in [2–7], as well as in previous works of the authors.

In [10, 11] presents the results of the approach of queues to the Internet and mobile services as queues with a delay in time. It is shown that if information is delayed long enough, a Hopf bifurcation can occur, which can cause unwanted fluctuations in the queues. However, it is not known how large the fluctuations are when the Hopf bifurcation occurs. This is the first publications in the English-language journals about queues with a delay. Approximate methods with respect to the laws of distributions are described in detail in [9, 13, 14, 23, 24], and similar studies in queuing theory have recently been carried out in [15–22].

### 3 MATERIALS AND METHODS

Consider the class of density functions  $f(t)$ , which are Laplace-convertible, that is, for which there is a function

$$F^*(s) = \int_0^\infty e^{-st} f(t) dt \equiv L[f(t)].$$

Next, we use the delay theorem as a property of the Laplace transform: for any  $t_0 > 0$ , the equality will be satisfied

$$L[f(t-t_0)] = e^{-st_0} \cdot F^*(s), \quad (1)$$

where  $\operatorname{Re}(s) > 0$ . The considered density functions  $M$ ,  $E_2$ ,  $H_2$ ,  $HE_2$  belong to this class.

Table 1 – Numerical Characteristics of Distributions

Distribution laws	$\bar{\tau}_\lambda$	$\bar{\tau}_\lambda^2$	$c_\lambda^2$
$M$	$1/\lambda$	$2/\lambda^2$	1
$E_2$	$1/\lambda$	$3/(2\lambda^2)$	$1/2$
$H_2$	$p/\lambda_1 + (1-p)/\lambda_2$	$2[p/\lambda_1^2 + (1-p)/\lambda_2^2]$	$\frac{(1-p^2)\lambda_1^2 - 2\lambda_1\lambda_2 p(1-p) + p(2-p)\lambda_2^2}{[(1-p)\lambda_1 + p\lambda_2]^2}$
$HE_2$	$p/\lambda_1 + (1-p)/\lambda_2$	$3p/(2\lambda_1^2) + 3(1-p)/(2\lambda_2^2)$	$\frac{\lambda_1^2 - 2p\lambda_2(\lambda_1 - \lambda_2) + p(1-2p)(\lambda_1 - \lambda_2)^2}{2[(1-p)\lambda_1 + p\lambda_2]^2}$
$M^-$	$\frac{1}{\lambda} + t_0$	$2(\frac{1}{\lambda^2} + \frac{t_0}{\lambda}) + t_0^2$	$\frac{1}{(1+\lambda t_0)^2}$
$E_2^-$	$\frac{1}{\lambda} + t_0$	$\frac{3}{2\lambda^2} + 2\frac{t_0}{\lambda} + t_0^2$	$\frac{1}{2(1+\lambda t_0)^2}$
$H_2^-$	$\frac{p}{\lambda_1} + \frac{(1-p)}{\lambda_2} + t_0$	$t_0^2 + 2t_0[\frac{p}{\lambda_1} + \frac{(1-p)}{\lambda_2}] + 2[\frac{p}{\lambda_1^2} + \frac{(1-p)}{\lambda_2^2}]$	$\frac{(1-p^2)\lambda_1^2 - 2\lambda_1\lambda_2 p(1-p) + p(2-p)\lambda_2^2}{[t_0\lambda_1\lambda_2 + (1-p)\lambda_1 + p\lambda_2]^2}$
$HE_2^-$	$\frac{p}{\lambda_1} + \frac{(1-p)}{\lambda_2} + t_0$	$t_0^2 + 2t_0[\frac{p}{\lambda_1} + \frac{(1-p)}{\lambda_2}] + \frac{3p}{2\lambda_1^2} + \frac{3(1-p)}{2\lambda_2^2}$	$\frac{\lambda_1^2 - 2p\lambda_2(\lambda_1 - \lambda_2) + p(1-2p)(\lambda_1 - \lambda_2)^2}{2[t_0\lambda_1\lambda_2 - p(\lambda_1 - \lambda_2) + \lambda_1]^2}$

In [2–7], using equality (1), obtained spectral decompositions  $A^*(-s) \cdot B^*(s) - 1 = \psi_+(s) / \psi_-(s)$  and derived formulas for the average waiting time for eight systems. Based on these results, we can now formulate a general statement.

Statement. Spectral expansions  $A^*(-s) \cdot B^*(s) - 1 = \psi_+(s) / \psi_-(s)$  of the LIE solution for all with delay formed by the distribution laws from Table 1 completely coincide with the spectral expansions for the corresponding usual systems. Thus, the main expression  $A^*(-s) \cdot B^*(s) - 1$  of the spectral decomposition is invariant to the operation of the time shift of the density function.

Corollary. The formulas for the average waiting time for all systems with shifted distributions will have exactly the same form as for the corresponding systems with ordinary distributions, but with changed parameters due to the time shift operation [2–7]. Consequently, the average waiting time for systems with lag actually depends on the magnitude of the shift parameter  $t_0 > 0$ .

Next, we present the main results obtained for the systems  $HE_2^- / M^- / 1$ ,  $M^- / HE_2^- / 1$ ,  $H_2^- / E_2^- / 1$ ,  $E_2^- / HE_2^- / 1$ ,  $E_2^- / HE_2^- / 1$ ,  $HE_2^- / H_2^- / 1$ ,  $HE_2^- / E_2^- / 1$  and  $H_2^- / HE_2^- / 1$ . To do this, we first summarize in Table 1 the numerical characteristics of the considered distribution laws, which are used in [2–7].

The numerical characteristics of the shifted distributions (Table 1) clearly indicate a significant influence on them of the shift parameter  $t_0$ . Now it is necessary to determine the unknown parameters of these distributions. These parameters were also obtained in [2–7] and for the cases of density functions of the distribution of intervals of input flows  $a(t)$  are given in Table 2. Similar parameters for the service time distributions  $b(t)$  will take place by replacing  $\lambda$  with  $\mu$ .

Table 2 – The parameters of the shifted distributions obtained by the method of moments

Distribution laws	Density function $a(t)$	Parameters $p, \lambda, \lambda_1, \lambda_2$		
$M^-$	$\lambda e^{-\lambda(t-t_0)}$	$\lambda = \frac{1}{\bar{\tau}_\lambda - t_0}$		
$E_2^-$	$4\lambda^2(t-t_0)e^{-2\lambda(t-t_0)}$	$\lambda = \frac{1}{\bar{\tau}_\lambda - t_0}$		
$H_2^-$	$p\lambda_1 e^{-\lambda_1(t-t_0)} + (1-p)\lambda_2 e^{-\lambda_2(t-t_0)}$	$p = \frac{1}{2} \pm \sqrt{\frac{1}{4} - \frac{(\bar{\tau}_\lambda - t_0)^2}{2[(\bar{\tau}_\lambda - t_0)^2 + c_\lambda^2 \bar{\tau}_\lambda^2]}}$	$\lambda_1 = \frac{2p}{(\bar{\tau}_\lambda - t_0)}$	$\lambda_2 = \frac{2(1-p)}{(\bar{\tau}_\lambda - t_0)}$
$HE_2^-$	$4p\lambda_1^2(t-t_0)e^{-2\lambda_1(t-t_0)} + 4(1-p)\lambda_2^2(t-t_0)$	$p = \frac{1}{2} + \sqrt{\frac{1}{4} - \frac{3(\bar{\tau}_\lambda - t_0)^2}{8[(\bar{\tau}_\lambda - t_0)^2 + c_\lambda^2 \bar{\tau}_\lambda^2]}}$	$\lambda_1 = \frac{2p}{(\bar{\tau}_\lambda - t_0)}$	$\lambda_2 = \frac{2(1-p)}{(\bar{\tau}_\lambda - t_0)}$

Table 3 – The Laplace transform of the waiting time density function, the components of the spectral decompositions of the LIE solution, the expressions for the mean waiting time

QS	The Laplace transform of the waiting time density function and the components of the spectral decompositions	The expressions for the average waiting time
$HE_2^- / M^- / 1$	$W^*(s) = \frac{s_1(s+\mu)}{\mu(s+s_1)}, \quad \psi_+(s) = \frac{s(s+s_1)}{(\mu+s)}, \quad \psi_-(s) = -\frac{(2\lambda_1-s)^2(2\lambda_2-s)^2}{(s-s_2)(s-s_3)(s-s_4)}.$	$\bar{W} = 1/s_1 - 1/\mu$ , where $s_1$ absolute values of negative zeros of the function numerator $\psi_+(s)/\psi_-(s)$ .
$M^- / HE_2^- / 1$	$W^*(s) = \frac{\sigma_1 \sigma_2 \sigma_3 \sigma_4 (2\mu_1+s)^2 (2\mu_2+s)^2}{16\mu_1^2 \mu_2^2 (s+\sigma_1)(s+\sigma_2)(s+\sigma_3)(s+\sigma_4)},$ $\psi_+(s) = \frac{s(s+\sigma_1)(s+\sigma_2)(s+\sigma_3)(s+\sigma_4)}{(2\mu_1+s)^2 (2\mu_2+s)^2}, \quad \psi_-(s) = \lambda - s.$	$\bar{W} = \frac{\lambda \bar{\tau}_\mu^2}{2(1-\rho)}.$
$H_2^- / E_2^- / 1$	$W^*(s) = \frac{s_1 s_2 (s+2\mu)^2}{4\mu^2 (s+s_1)(s+s_2)}, \quad \psi_+(s) = \frac{s(s+s_1)(s+s_2)}{(s+2\mu)^2},$ $\psi_-(s) = -(\lambda_1 - s)(\lambda_2 - s)/(s - s_3).$	$\bar{W} = \frac{1}{s_1} + \frac{1}{s_2} - \frac{1}{\mu}$ , where $s_1, s_2$ absolute values of negative zeros of the function numerator $\psi_+(s)/\psi_-(s)$ .
$E_2^- / HE_2^- / 1$	$W^*(s) = \frac{\sigma_1 \sigma_2 \sigma_3 \sigma_4 (s+2\mu_1)^2 (s+2\mu_2)^2}{16\mu_1^2 \mu_2^2 (s+\sigma_1)(s+\sigma_2)(s+\sigma_3)(s+\sigma_4)},$ $\psi_+(s) = \frac{s(s+\sigma_1)(s+\sigma_2)(s+\sigma_3)(s+\sigma_4)}{(2\mu_1+s)^2 (2\mu_2+s)^2}, \quad \psi_-(s) = -\frac{(2\lambda-s)^2}{(s-\sigma_5)}.$	$\bar{W} = \frac{1}{\sigma_1} + \frac{1}{\sigma_2} + \frac{1}{\sigma_3} + \frac{1}{\sigma_4} - \frac{1}{\mu_1} - \frac{1}{\mu_2}$ , where $\sigma_1, \sigma_2, \sigma_3, \sigma_4$ absolute values of negative zeros of the function numerator $\psi_+(s)/\psi_-(s)$ .
$E_2^- / H_2^- / 1$	$W^*(s) = \frac{s_1 s_2 (s+\mu_1)(s+\mu_2)}{(s+s_1)(s+s_2)\mu_1\mu_2}, \quad \psi_+(s) = \frac{s(s+s_1)(s+s_2)}{(s+\mu_1)(s+\mu_2)},$ $\psi_-(s) = -\frac{(2\lambda-s)^2}{s-s_3}.$	$\bar{W} = \frac{1}{s_1} + \frac{1}{s_2} - \frac{1}{\mu_1} - \frac{1}{\mu_2}$ , where $s_1, s_2$ absolute values of negative zeros of the function numerator $\psi_+(s)/\psi_-(s)$ .
$HE_2^- / H_2^- / 1$	$W^*(s) = \frac{s_1 s_2 (s+\mu_1)(s+\mu_2)}{\mu_1 \mu_2 (s+s_1)(s+s_2)}, \quad \psi_+(s) = \frac{s(s+s_1)(s+s_2)}{(s+\mu_1)(s+\mu_2)},$ $\psi_-(s) = -\frac{(2\lambda_1-s)^2 (2\lambda_2-s)^2}{(s-s_3)(s-s_4)(s-s_5)}.$	$\bar{W} = \frac{1}{s_1} + \frac{1}{s_2} - \frac{1}{\mu_1} - \frac{1}{\mu_2}$ , where $s_1, s_2$ absolute values of negative zeros of the function numerator $\psi_+(s)/\psi_-(s)$ .
$HE_2^- / E_2^- / 1$	$W^*(s) = \frac{s_1 s_2 (s+2\mu)^2}{4\mu^2 (s+s_1)(s+s_2)}, \quad \psi_+(s) = \frac{s(s+s_1)(s+s_2)}{(2\mu+s)^2},$ $\psi_-(s) = -\frac{(2\lambda_1-s)^2 (2\lambda_2-s)^2}{(s-s_3)(s-s_4)(s-s_5)}.$	$\bar{W} = \frac{1}{s_1} + \frac{1}{s_2} - \frac{1}{\mu}$ , where $s_1, s_2$ absolute values of negative zeros of the function numerator $\psi_+(s)/\psi_-(s)$ .
$H_2^- / HE_2^- / 1$	$W^*(s) = \frac{s_1 s_2 s_3 s_4 (s+2\mu_1)^2 (s+2\mu_2)^2}{16\mu_1^2 \mu_2^2 (s+s_1)(s+s_2)(s+s_3)(s+s_4)},$ $\psi_+(s) = \frac{s(s+s_1)(s+s_2)(s+s_3)(s+s_4)}{[(s+2\mu_1)^2 (s+2\mu_2)^2]}, \quad \psi_-(s) = -\frac{(\lambda_1-s)(\lambda_2-s)}{(s-s_5)}.$	$\bar{W} = \frac{1}{s_1} + \frac{1}{s_2} + \frac{1}{s_3} + \frac{1}{s_4} - \frac{1}{\mu_1} - \frac{1}{\mu_2}$ , where $s_1, s_2, s_3, s_4$ absolute values of negative zeros of the function numerator $\psi_+(s)/\psi_-(s)$ .

Table 3 shows the Laplace transformations of the waiting time density function in the queues in the systems under consideration, the components of the spectral expansions of the LIE solution, as well as the expressions for the average waiting time in the corresponding systems.

A detailed description of the algorithms for calculating the average waiting time for the systems under consideration can be found in [2–7]. Thus, the published results for the last eight of the sixteen systems are presented here.

#### 4 EXPERIMENTS

The results of numerical simulation are presented to confirm the adequacy of the proposed QS models with time lag. Tables 4–6 below show the data of calculations in the Mathcad package for three systems  $\text{HE}_2^- / \text{M}^- / 1$ ,  $\text{E}_2^- / \text{H}_2^- / 1$ ,  $\text{H}_2^- / \text{HE}_2^- / 1$  for cases of low, medium and high load  $\rho = 0.1; 0.5; 0.9$  for a wide range of  $c_\lambda$ ,  $c_\mu$  and a shift parameter  $t_0$ .

Table 4 – Results of experiments for QS  $\text{HE}_2^- / \text{M}^- / 1$  and  $\text{HE}_2 / \text{M}/1$

Input parameters		Average waiting time		
$\rho$	$c_\mu$	For QS $\text{HE}_2^- / \text{M}^- / 1$		For QS $\text{HE}_2 / \text{M}/1$
		$c_\mu = 0.1$ ( $t_0=0.9$ )	$c_\mu = 0.5$ ( $t_0=0.5$ )	
0.1	0.71	0.000	0.005	0.029
	2	0.000	0.013	0.078
	4	0.000	0.016	0.094
	8	0.000	0.017	0.099
0.5	0.71	0.005	0.181	0.610
	2	0.008	0.458	1.966
	4	0.009	0.599	4.503
	8	0.009	0.655	9.706
0.9	0.71	0.344	2.956	6.516
	2	0.805	16.002	22.465
	4	1.102	60.607	77.044
	8	1.260	238.99	295.29

Table 5 – Results of experiments for QS  $\text{E}_2^- / \text{H}_2^- / 1$  at  $c_\mu = 2$  for the  $\text{E}_2 / \text{H}_2 / 1$  system

Input parameters			Average waiting time		
$\rho$	$c_\lambda$	$c_\mu$	$t_0$	For QS $\text{E}_2^- / \text{H}_2^- / 1$	For QS $\text{E}_2 / \text{H}_2 / 1$
0.1	0.637	1.005	0.99	0.055	0.160
	0.672	1.333	0.5	0.065	
	0.700	1.818	0.1	0.128	
	0.706	1.980	0.01	0.156	
	0.707	1.998	0.001	0.159	
0.5	0.357	1.005	0.99	0.504	2.094
	0.530	1.333	0.5	0.877	
	0.672	1.818	0.1	1.716	
	0.704	1.980	0.01	2.051	
	0.707	1.998	0.001	2.089	
0.9	0.077	1.005	0.99	4.544	20.072
	0.389	1.333	0.5	8.473	
	0.643	1.818	0.1	16.538	
	0.701	1.980	0.01	19.674	
	0.707	1.998	0.001	20.031	

Table 6 – Results of experiments for QS  $\text{H}_2^- / \text{HE}_2^- / 1$  and  $\text{H}_2 / \text{HE}_2 / 1$

Input parameters		Average waiting time		
$\rho$	$(c_\lambda; c_\mu)$	For QS $\text{H}_2^- / \text{HE}_2^- / 1$		For QS $\text{H}_2 / \text{HE}_2 / 1$
		$t_0=0.99$	$t_0=0.5$	
0.1	(1;0.71)	0.03	0.04	0.09
	(1;1)	0.06	0.07	0.11
	(2;2)	0.23	0.36	0.44
	(4;4)	0.93	1.56	1.79
	(8;8)	3.74	6.38	7.16
0.5	(1;0.71)	0.26	0.48	0.76
	(1;1)	0.51	0.75	1.00
	(2;2)	2.04	3.15	4.04
	(4;4)	8.15	12.73	16.24
	(8;8)	32.62	51.07	64.58
0.9	(1;0.71)	2.49	6.00	6.77
	(1;1)	4.73	8.29	9.06
	(2;2)	18.92	33.20	36.14
	(4;4)	75.69	123.39	144.63
	(8;8)	302.78	528.43	577.29

Results for systems with a delay are compared with results for usual systems. It is obvious that the average waiting time in a system with a delay depends on the shift parameter  $t_0$ . The load factor  $\rho$  in both tables is determined by the ratio of average intervals  $\rho = \bar{\tau}_\mu / \bar{\tau}_\lambda$ . The calculations used the normalized service time  $\bar{\tau}_\mu = 1$ .

#### 5 RESULTS

The paper presents mathematical models of eight systems with time lag. As one would expect, a decrease in the coefficients of variation  $c_\lambda$  and  $c_\mu$  due to the introduction of the shift parameter  $t_0 > 0$  into the laws of the distributions of the input flow and service time, entails a decrease in the average waiting time in systems with a delay several times. This is the main result of the presented models.

The adequacy of the presented results is fully confirmed by the fact that when the shift parameter  $t_0$  tends to zero, the average waiting time in the delayed system tends to its value in the usual system.

If conventional systems, including exponential and Erlang distributions, are applicable only for point values of the input parameters, then systems with delay are applicable for interval values of these parameters. This is the second most important result and the advantage of the presented systems.

The above calculation results are in good agreement with the results of work [25] in the range of parameters in which the systems under consideration are valid.

#### 6 DISCUSSION

The operation of the shift in time on the one hand, leads to an increase in system load with a delay.

The time shift operation, on the other hand, reduces the variation coefficients of the interval between receipts and of the service time of requirements. Since the average waiting time in the system G/G/1 is related to the

coefficients of variation of the arrival and servicing intervals by a quadratic dependence, the average waiting time in the delayed system will be less than in the usual system under the same load factor.

For example, for the  $E_2^-/H_2^-/1$  system when loading  $\rho=0.9$  and the shift parameter  $t_0=0.99$ , the variation coefficient  $c_\lambda$  of the interval between receipts decreases from  $1/\sqrt{2}$  for a usual system to 0.077. The service time variation coefficient  $c_\mu$  decreases from 2 to 1.005, and the waiting time decreases from 20.072 units of time for a usual system to almost 4.544 units of time for a delayed system (Table 5).

In addition, the introduction of the shift parameter leads to a fairly wide range of variation in the coefficients of variation  $c_\lambda$  and  $c_\mu$ , in contrast to usual systems, which are applicable only in the case of fixed values of the coefficients of variation. Therefore, systems with delay extend the range of their applicability in the modern theory of teletraffic.

## CONCLUSIONS

The paper presents the spectral expansions of the solution of the Lindley integral equation for eight systems with delay, which are used to derive expressions for the average waiting time in the queue for these systems in closed form.

**The scientific novelty** of the results is that spectral expansions of the solution of the Lindley integral equation for the systems under consideration are obtained and with their help the calculated expressions for the average waiting time in the queue for systems with delay in closed form are derived. These expressions complement and expands the well-known incomplete formula for the average waiting time in the G/G/1 systems with arbitrary laws of input flow distribution and service time.

**The practical significance** of the work lies in the fact that the obtained results can be successfully applied in the modern theory of teletraffic, where the delays of incoming traffic packets play a primary role. For this, it is necessary to know the numerical characteristics of the incoming traffic intervals and the service time at the level of the first two moments, which does not cause difficulties when using modern traffic analyzers [12].

**Prospects for further research** are seen in the continuation of the study of systems of type G/G/1 with other common input distributions and in expanding and supplementing the formulas for average waiting time.

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## СИСТЕМИ МАСОВОГО ОБСЛУГОВУВАННЯ З ЗАПІЗНЕННЯМ У ЧАСІ

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### АНОТАЦІЯ

**Актуальність.** У теорії масового обслуговування дослідження систем G/G/1 актуальні через те, що не можна отримати рішення для часу очікування в кінцевому вигляді в загальному випадку при довільних законах розподілів вхідного потоку і часу обслуговування. Тому є важливими дослідження таких систем для окремих випадків вхідних розподілів. Розглянуто задачу виведення рішень для середнього часу очікування в черзі у замкнuttій формі для систем зі зсунутими вправо від нульової точки вхідними розподілами.

**Мета роботи.** Отримання рішення для основної характеристики системи – середнього часу очікування вимог у черзі для двох систем масового обслуговування типу G/G/1 зі зсунутими вхідними розподілами.

**Метод.** Для вирішення поставленого завдання був використаний класичний метод спектрального розкладання рішення інтегрального рівняння Ліндлі. Цей метод дозволяє отримати рішення для середнього часу очікування для розглянутих систем у замкнuttій формі. Метод спектрального розкладання рішення інтегрального рівняння Ліндлі грає важливу роль у теорії систем G/G/1. Для практичного застосування отриманих результатів було використано відомий метод моментів теорії ймовірностей.

**Результати.** Вперше отримано спектральне розкладання рішення інтегрального рівняння Ліндлі для розглянутих систем, за допомогою яких виведені розрахункові вирази для середнього часу очікування в черзі у замкнuttій формі. У роботі подані завершальні дослідження для решти восьми систем з запізненням.

**Висновки.** Показано, що у системах з запізненням у часі середній час очікування менше, ніж у звичайних системах. Отримані розрахункові вирази для часу очікування розширяють і доповнюють відому незавершенну формулу теорії масового обслуговування для середнього часу очікування для систем G/G/1. Такий підхід дозволяє розрахувати середній час очікування для зазначених систем в математичних пакетах для широкого діапазону зміни параметрів трафіку. Отримані результати з успіхом можуть бути застосовані в сучасній теорії телетрафіку, де затримки пакетів вхідного трафіку відіграють першорядну роль. Крім середнього часу очікування, такий підхід дає можливість також визначити моменти вищих порядків часу очікування. З огляду на той факт, що варіація затримки пакетів (джиттер) в телекомунікації визначається як дисперсія часу очікування від його середнього значення, то джиттер можна буде визначити через дисперсію часу очікування.

**КЛЮЧОВІ СЛОВА:** система з запізненням, зсунуті розподіли, перетворення Лапласа, інтегральне рівняння Ліндлі, метод спектрального розкладання.

## СИСТЕМЫ МАССОВОГО ОБСЛУЖИВАНИЯ С ЗАПАЗДЫВАНИЕМ ВО ВРЕМЕНИ

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### АННОТАЦИЯ

**Актуальность.** В теории массового обслуживания исследования систем G/G/1 актуальны в связи с тем, что нельзя получить решения для времени ожидания в конечном виде в общем случае при произвольных законах распределений входного потока и времени обслуживания. Поэтому важны исследования таких систем для частных случаев входных распределений. Рассмотрена задача вывода решений для среднего времени ожидания в очереди в замкнутой форме для систем со сдвинутыми вправо от нулевой точки входными распределениями.

**Цель работы.** Получение решения для основной характеристики систем – среднего времени ожидания требований в очереди для систем массового обслуживания (СМО) типа G/G/1 со сдвинутыми входными распределениями.

**Метод.** Для решения поставленной задачи использован классический метод спектрального разложения решения интегрального уравнения Линдли. Данный метод позволяет получить решение для среднего времени ожидания для рассматриваемых систем в замкнутой форме. Метод спектрального разложения решения интегрального уравнения Линдли играет важную роль в теории систем G/G/1. Для практического применения полученных результатов использован известный метод моментов теории вероятностей.

**Результаты.** Впервые получены спектральные разложения решения интегрального уравнения Линдли для систем, с помощью которых выведены расчетные выражения для среднего времени ожидания в очереди в замкнутой форме. В работе представлены заключительные исследования для оставшихся восьми систем с запаздыванием во времени.

**Выводы.** Получены спектральные разложения решения интегрального уравнения Линдли для рассматриваемых систем и с их помощью выведены расчетные выражения для среднего времени ожидания в очереди для этих систем в замкнутой форме. Показано, что в системах с запаздыванием во времени среднее время ожидания меньше, чем в обычных системах. Полученные расчетные выражения для времени ожидания расширяют и дополняют известную незавершенную формулу теории массового обслуживания для среднего времени ожидания для систем G/G/1. Такой подход позволяет рассчитать среднее время ожидания для указанных систем в математических пакетах для широкого диапазона изменения параметров трафика. Кроме среднего времени ожидания, такой подход дает возможность определить и моменты высших порядков времени ожидания. Учитывая тот факт, что вариация задержки пакетов (джиттер) в телекоммуникациях определяется как разброс времени ожидания от его среднего значения, то джиттер можно будет определить через дисперсию времени ожидания.

**Ключевые слова:** система с запаздыванием, сдвинутые распределения, преобразование Лапласа, интегральное уравнение Линдли, метод спектрального разложения.

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